

2020 Impact Report **A Season of Hope**



His Hands Free Clinic

Our Mission

To bring glory to God by meeting the physical, emotional, and spiritual needs of those without adequate resources.

Ecclesiastes 3:1 tells us -

“There is a time for everything
and a season for every activity
under the heavens.”

This past year feels like this verse has spoken directly to our community, clinic, and world.

Even during these hard times, His Hands has seen hope through lives rebuilt and dreams turned into reality. In particular we have seen it through our move to a new building, offering hope to so many without insurance.

During COVID-19, His Hands' staff has continued to provide care with dignity and respect. We have rejoiced with patients in their successes and have grieved with them in their losses.

We have grieved with people and with organizations who lost their buildings due to the derecho. His Hands opened its doors to a local non-profit in need of space after their building was destroyed. We have supported Linn County Public Health with patient services that they could not provide after they were closed by the state.

There is a time for everything and a season for every activity under the heavens. We have faith because we know “He makes everything beautiful in its time” Ecclesiastes 3:11. He has done it through the flood so many years ago and He will do it again through the derecho and COVID-19.

Through the many seasons of 2020, we have learned that the best season is the season of hope. We thank you for making hope possible for our patients who are often the unseen members of our community.

Bless you for helping provide healthcare to our community.



Together In Hope,

Dawn Brouwers, MA
Executive Director



A Season for Everything

- ¹ There is a time for everything,
And a season for every activity under the heavens:
- ² A time to be born and a time to die,
A time to plant and a time to uproot,
- ³ A time to kill and a time to heal,
A time to tear down and a time to build,
- ⁴ A time to weep and a time to laugh,
A time to mourn and a time to dance,
- ⁵ A time to scatter stones and a time to gather them,
A time to embrace and a time to refrain from embracing,
- ⁶ A time to search and a time to give up,
A time to keep and a time to throw away,
- ⁷ A time to tear and a time to mend,
A time to be silent and a time to speak,
- ⁸ A time to love and a time to hate,
A time for war and a time for peace.



Marcy was out of her meds. After being told by a local non-profit she didn't qualify for their services based on their requirements for accepting a new patient, she didn't have much hope that His Hands would see her, much less help her.

But, five years later, Marcy has learned that yes, not only would His Hands see her but we would help her to receive her needed medication, provide care for her and her family, and, to her incredulous joy, get her signed up for her own affordable health care.

"What I love about the clinic is you can walk in there and it is like they have been your doctor forever. They make you feel comfortable and at ease. They are so understanding. I just can't believe how much they have helped me in five years. They are here to help you and improve your health."



"What I would tell anyone in the community is if you have lost your insurance or just got turned down for help elsewhere, give His Hands a shot. I feel comfortable at the clinic and welcomed and loved. I feared that I would be helped there once, but it has been five years. And now, I can't believe that we are finally moving on, and we have our own insurance."

"I can honestly say that I will miss the people and the clinic so much but I am so grateful to them for everything they have done for me. I feel like I have grown with them. Because of the support of the clinic, I am doing well and so are my husband and my kids."

Five years is twenty seasons of care. His Hands' dedication to our patients and community will remain strong through every visit, every year, and every season of life.

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Volunteer Medical Director

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Clinic Coordinator

Margie Leonard, RN/BSN
Assistant Clinic Coordinator

Polly Draker, RN/BSN
Clinic Supervisor

Brooke Heaton, RN/BSN,
Clinic Nurse

Jennifer Lopez, RN/BSN
Diabetes Nurse Educator

Dental Program

Dr. Jeff Akey
Volunteer Dental Director

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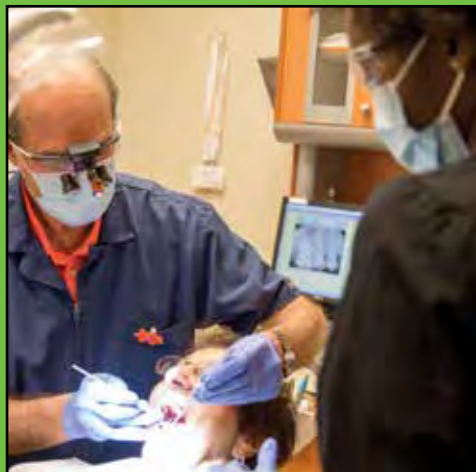
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A New Facility

His Hands Free Clinic was blessed with the opportunity to purchase a wonderful new-to-us facility in 2020. We were blessed again by an anonymous donor who loaned us the money to purchase and renovate the facility so we could move forward immediately.



A time to tear down and a time to build



A Pandemic

The COVID-19 Pandemic that started in March 2020 in this country impacted nearly everyone, everywhere, everyday.

We had to relearn how to be with each other and how not to be with each other. How to take care of each other and how to take care of ourselves. How to separate fact from fiction about a disease we'd never seen before.



A time to embrace and a time to refrain from embracing



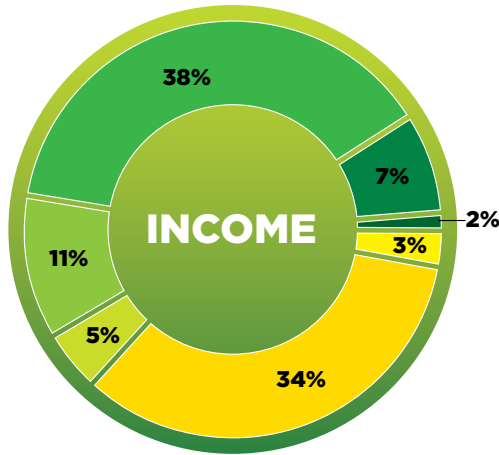
The Derecho

There isn't a single picture that captures the amount of devastation that took place in our town on August 10, 2020. In fact, unless you are standing in the midst of the aftermath, you will never be able to relate to what happened here. And much like the flood of 2008, our community once again showed what it was made of: Compassion – Camaraderie – Grit.



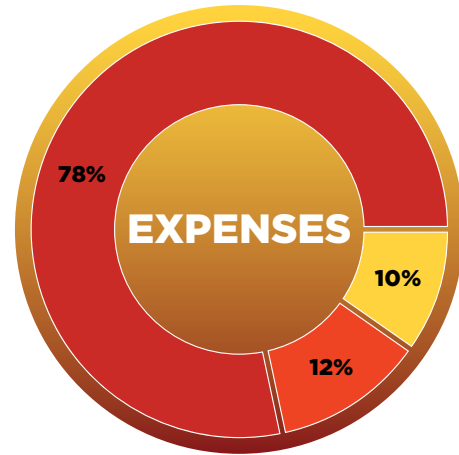
A time to plant and a time to uproot

His Hands Free Clinic 2020 Financial Summary



● Churches		\$ 38,221
● Individuals		\$ 431,842
● Payroll Protection Program		\$ 58,400
● Grants		\$ 143,486
● In-Kind Support		\$ 488,497
Professional Services*	\$238,394	
Medications	\$131,293	
X-rays & Labs	\$111,328	
Medical & Dental Supplies	\$3,550	
Office Supplies	\$2,661	
Donated Bibles	\$1,271	
● Businesses		\$ 98,695
● Other		\$ 17,543
Community Organizations	\$9,403	
Insurance Proceeds	\$3,148	
Interest	\$2,373	
Reimbursable Services	\$1,613	
Patient Donations	\$1,006	
Total Income		\$1,276,684

* Donated professional services include: Doctors, Dentists, Chiropractors, Physical Therapists, Nurses, Dental Assistants, Dental Hygienists, Accounting, Marketing and Graphic Design.



● Administration	\$ 103,634
● Fundraising & Communications	\$ 122,553
● Program	\$ 820,933
Includes \$499,409 of in-kind donations of medical and professional services, prayer support and other volunteer time	
Total Expenses	\$1,047,120

Please Note:

- We were closed for two weeks to move to our new facility.
- We were closed for a few days immediately following the derecho and then for an additional two weeks for repairs.
- COVID-19 has impacted His Hands Free Clinic and the medical community at large. We had a 26% reduction in patients between 2019 and 2020. However, we believe that the numbers to be served in 2021 will more than make up for that reduction.



Services Provided by His Hands Free Clinic

Total Number of Patient Visits	2,565
Total Number of Patients	891
Percent of Patients Who Were Employed	51%
Total Number of Volunteers	155
Total Donated Service Hours	5,924
Total Value of Volunteer Service	\$340,115

Fundraiser Update



Patient Visits by Clinic

Medical	1,486
Chiropractic	241
Medication Refills	785
Social Work	473
Diabetes	145
Dental	129
Medical Consultation	101
Physical Therapy	91
Optical	41
Mental Health	10
Offered Prayer	1,036

Top Reasons for Medical Care

Hypertension
Mental Health
Diabetes
Musculoskeletal
Gastrointestinal
Neurological
Cardiovascular
Gynecology
Dermatology
Ear/Nose/Throat

COVID-19 Cancelation

Praise On The River has been CANCELED this year due to COVID-19.

Typically, events make up 30% of His Hands income. During COVID-19 other options have taken the place of these events. Thank you so much for your generous support.

Please contact
Stacie@HisHandsClinic.org
 to learn more about partnering
 with His Hands.



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